

Report

Student Grievance Redressal Cell-2017-18

The students can approach the Grievance Redressal Cell of the institution with their complaints and common interests too. They can drop their complaints in the suggestion box kept in the Library directly and get it redressed. All complaints are scrutinized by the Principal and the grievance redressal cell according to the norms of the Institution.

We received lot of anonymous letters citing problems .

The principal decided that only letters with signature of the student and class will be considered seriously and addressed and the rest stands nullified. Principal Mrs. Lydia.P.Samuel called for a meeting on 16th August 2017 from 3.30 -4.30 p.m. The committee was asked to receive queries from students and answer their queries.

NAAC-Student Grievance Redressal Cell Guidelines

Vision

To make quality the defining element of higher education in India through a combination of self and external quality evaluation, promotion and sustenance initiatives

Mission

To arrange for periodic assessment and accreditation of institutions of higher education or units thereof, or specific academic programme or projects;

To stimulate the academic environment for promotion of quality of teaching-learning and research in higher education institutions;

To encourage self-evaluation, accountability autonomy and innovations in higher education;

To undertake quality-related research studies, consultancy and training programme, and

To collaborate with other stakeholders of higher education for quality evaluation, promotion and sustenance.

